Citroen HY Van: Health and Safety Risk Assessment

Manual Handling						
Who might be harmed?	In what way may they be harmed?	What might cause the harm?	How can the risk of harm be controlled?	Control in place?		
Abrasions, cuts,			Ensure that the movement of loads is within each individual's ability	Yes		
			Allocate more than 1 person to moving large or heavy loads	Yes		
	Heavy loads	Reduce the load by breaking it down into smaller pieces	Yes			
			Make todas easier to harrace e.g. by adding harraces to the		Yes	
			Remove unnecessary packaging	Yes		
			Ensure load does not obstruct the view (of those moving it) during the manual handling operation			
	and fracturesBack pain	 Moving loads across slippery 	Ensure load is stable e.g. repackage	Yes		
 Members of staff 	 Muscle sprain Joint or disc injuries Trapped nerves Hernias 	surfaces • Moving loads	Provide lifting and/or moving aids e.g. sack trolleys, and train staff in their use.	Yes		
		around obstacles • Moving loads in poorly lit areas	Allow a resting stage between loads to allow muscles to recover	N/A		
			Store heavy, frequently-used items at waist height, to limit the need for lifting up and setting down	Yes		
		etc	Provide lifting aids: train staff in their use	N/A		
		Lack of manual handling training	Assess route and remove hazards e.g. repair damaged flooring, provide non-slip trackway, improve lighting, remove obstacles	N/A		
			Identify alternative safe route	N/A		
			Provide suitable PPE e.g. boots with good sole grip	N/A		
			Provide suitable manual handling training	Yes		

Membership Number: 31807 (Expires: 09/05/2025)
Responsible Person: Thomas Mackey

Unit: Citroen HY Van Assessment Type: HsRiskAssessment

Violence at	work			
Who might be harmed?	In what way may they be harmed?	What might cause the harm?	How can the risk of harm be controlled?	Control in place?
			Use of Bank cards / cashless transactions encouraged	Yes
 Verbal abuse Threats Assault leading to physical 			Cash in tills kept to a minimum	Yes
			Valuable goods located away from service counters	N/A
		Cash kept in a secure place		
		Robbery and theftRobbery when moving cash to secure storage	Transfer of cash to secure storage is at random times	N/A
	ThreatsAssault leading		Transfer of cash to secure storage uses varied routes	N/A
			Transfer of cash to secure storage involves, where possible, two people	N/A
			Staff trained not to resist robberies	Yes
		• Payment	Staff trained to have a planned escape route	N/A
		disputes	Staff trained to recognise signs of aggression	Yes
		 Group disorder Persons under the influence of drink or drugs Frustration Intimidation and racial 	Staff trained to provide a good, friendly service	Yes
			Staff trained not to respond to provocation or abuse	Yes
			Staff trained to offer a 'way out' by allowing an aggressor to 'save face'	Yes
			Staff trained to summon help and support immediately it is needed	Yes
		harassment	Staff trained to share information on potential or known troublemakers	Yes
			Avoid lone working where possible. Where lone working cannot be avoided a risk assessment will have been carried out and necessary controls implemented.	Yes
			Ensure appropriate means of communication	Yes

Assessment Type: HsRiskAssessment

Slips, Trips & Falls

Who might be harmed?	In what way may they be harmed?	What might cause the harm?	How can the risk of harm be controlled?	Control in place?	
			Site survey carried out to identify slip and trip hazards – hazards removed or controlled (e.g. wet leaves removed from walkways or icy travel routes salted/gritted, pot holes and uneven surfaces removed/repaired)	N/A	
			Safe routes identified and used by staff. Trip hazards that cannot be removed are identified and highlighted		
			Suitable and/or protective footwear required and worn	Yes	
Abrasions and cuts Members of Slipp unev Trip I		Guy ropes and anchors highlighted and/or barricaded off from public access	N/A		
		 Outdoors - slippery or uneven surfaces Trip hazard obstacles Indoors - slippery or uneven surfaces Use of stairs and uneven surfaces 	Cables not run across walkways without suitable, marked protective cable routers	Yes	
	Abrasions and		Stock stored appropriately to prevent obstacle creation	Yes	
			Where limited areas of flooring show indications of slip hazards, non-slip mats assessed for temporary use	N/A	
ContractorsMembers of the			Cleaning plan in place and spillages cleaned up without delay (Clean as you go). Staff trained in cleaning procedures	Yes	
public			Planned maintenance programme in place to reduce failure risks that could result in leaks. Arrangements in place for urgent repair call outs	Yes	
		Human factors	Leaking liquid collected, and disposed of	N/A	
			Hazard warning signs displayed after wet cleaning	Yes	
			Suitable equipment provided to limit liquid on floor e.g. mop wringer and staff fully trained in safe wet cleaning	Yes	
			Clean footwear policy in place to ensure muddy footwear removed before entering catering units	Yes	
			Planned maintenance checks on equipment to reduce unnecessary condensation. Ventilation (and extraction) overhauled/improved if continuing issue	N/A	
			Cleaning plan adapted to include regular removal of condensation, as appropriate	Yes	

Responsible Person: Thomas Mackey

Assessment Type: HsRiskAssessment

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Who might be harmed?	In what way may they be harmed?	What might cause the harm?	How can the risk of harm be controlled?	Control in place?	
			Suitable flooring to meet hygiene and safety standards for its planned use	Yes	
			Temporary flooring suitability checked before use to ensure it has slip resistant properties and does not lift or crease causing tripping hazards	N/A	
			Where limited areas of flooring show indications of slip hazard, non-slip mats assessed for temporary use		
			Slip resistant footwear for staff provided where necessary	N/A	
		Staff encouraged to report damage flooring immediately. Damaged areas of flooring highlighted and barricaded off	Yes		
		 Outdoors - slippery or uneven surfaces Trip hazard 	Damaged flooring repaired or replaced		
 Members of staff Contractors Members of the public Abrasions and cuts Bruising / sprains Musco-skeletal injuries 			Regular drain clearance and blockages cleared to avoid overflowing. Drainage replaced or repaired if continuing problem	N/A	
	obstacles • Indoors -	Tasks involving use of stairs limited where practicable. Stair hazards included in Manual handling assessments			
		slippery or uneven surfaces Use of stairs and uneven surfaces	Stairs inspected regularly to ensure in good condition and to identify and manage wear and tear. Stair nosings highlighted	N/A	
	Death		Uneven surfaces identified, barricaded off or signage warnings. Early repair	N/A	
		Human factors	Level changes highlighted	N/A	
			Safe systems of work in place, including realistic time allocation for tasks. Staff trained in safe ways of working	Yes	
			Job allocation based on individual's ability to carry out tasks safely. Vulnerable staff (due to age, illness, disability etc) provided with extra training support and on the job supervision	Yes	
			Staff trained to report damage to equipment, surfaces, structures and facilities as soon as spotted. Staff trained to report accidents, injuries and near misses	Yes	
		Accident books reviewed for information on slip, trip and fall near misses	Yes		

Assessment Type: HsRiskAssessment

Slips, Trips &	r Falls continu	ıed		
Who might be harmed?	In what way may they be harmed?	What might cause the harm?	How can the risk of harm be controlled?	Control in place?
 Members of staff Contractors Members of the public 	 Abrasions and cuts Bruising / sprains Musco-skeletal injuries 	 Outdoors - slippery or uneven surfaces Trip hazard obstacles Indoors - slippery or uneven surfaces 	obstacles are removed from walkways. Staff regularly reminded of importance of keeping walkways clear and obstacle free	Yes
ραδιία	 Fractures Death Use of stairs and uneven surfaces Human factors 	Regular checks to ensure levels of lighting suitable for tasks carried out. Swift replacement of failed bulbs	Yes	

osponsible Person: Thomas Mackey

Unit: Citroen HY Van
Assessment Type: HsRiskAssessment

Date of Issue: 05/06/2024 Pate for re-assessment: 09/05/2025

Use of knive	es and sharp bla	des		
Who might be harmed?	In what way may they be harmed?	What might cause the harm?	How can the risk of harm be controlled?	Control in place?
			Automate cutting process	N/A
		Use of safety knives	N/A	
		Use of knives suitable for the task and the food	Yes	
			Knives kept sharp	Yes
• 1		Stable surface used for cutting. Commercial chopping boards used with (as necessary) slip resistant matting beneath to prevent boards sliding on the surface.	Yes	
			Cutting areas well-lit and away from walkways (to avoid distraction, inadvertent contact etc)	N/A
		Unsafe use of	Careful handling when washing up. Avoidance of submerging sharp blades and knives in such a way that they are concealed	Yes
	CutsPuncture	knives	Knives carried with the blade pointing down	Yes
• Staff	wounds	Unsafe use of	Knives stored securely after use	Yes
Contractors	AmputationsCrush injuries	catering machinery with	Protective equipment used where appropriate e.g. use of Kevlar gloves	N/A
		blades	Staff trained in safe use of knives	Yes
			Manufacturer's instructions followed when operating and cleaning cutting equipment/machinery	Yes
			Equipment serviced and maintained in accordance with manufacturer's instructions	Yes
			Checks to ensure that all guards and safety devices are in place and operate correctly before starting use	Yes
			Equipment turned off and unplugged before dismantling and cleaning or trying to remove blockages/trapped food etc	Yes

Blade carriers used to remove and refit blades
All guards and safety devices refitted after cleaning

Blades kept sharp

Assessment Type: HsRiskAssessment

N/A

Yes

Yes

Use of knives and sharp blades continued						
Who might be harmed?	In what way may they be harmed?	What might cause the harm?	How can the risk of harm be controlled?	Control in place?		
StaffContractors	CutsPuncture woundsAmputations	 Unsafe use of knives Unsafe use of catering machinery with blades 	Pushers, sticks etc used to load machinery	N/A		
			Hair and/or loose clothing tied back to avoid catching in machinery	Yes		
			Machinery located away from walkways to reduce risk of disturbance	N/A		
	Crush injuries		Area around machinery sufficient for safe operation, kept clean and free of obstacles	Yes		
			Staff trained in safe use of machinery	Yes		

Membership Number: 31807 (Expires: 09/05/2025)

Assessment Type: HsRiskAssessment

Date of Issue: 05/06/2024 Date for re-assessment: 09/05/2025

Who might be harmed?	In what way may they be harmed?	What might cause the harm?	How can the risk of harm be controlled?	Control in place
			Avoid lone working	Yes
Minor injuries La		Full risk assessment of workplace and work location carried out	Yes	
		Assessment of medical suitability for lone working carried out	Yes	
		Apparent vulnerability of the lone worker Lack of support in case of equipment failure Lack of support in case of accident	Control/risk mitigation measures implemented and regularly reviewed	Yes
			Staff trained in ways to deal with aggression and violence (See Violence at work risk assessment)	Yes
	Minor injuriesMajor injuries		Measures in place to manage any risks in travetting to and	
StaffContractors	Verbal abusePhysical assault		Measures in place, such as a 'buddy system' to ensure that a lone worker returns safely from work to their home base	Yes
	Death		Staff given all necessary safety information e.g. presence of hazardous substances and safe use of equipment	Yes
			Staff trained in First Aid and provided with appropriate First Aid materials	Yes
			Appropriate emergency arrangements in place	Yes
			Staff trained in using emergency arrangements	Yes
			Arrangements in place to allow staff to communicate with others in the case of emergency. Including back up measures for places where mobile phone reception is poor	N/A
			Regular visits or contact to check on the health, safety and	Yes

wellbeing of lone workers

Assessment Type: HsRiskAssessment

Yes

Use of Liquefied Petroleum Gas (LPG)

Who might be harmed?	In what way may they be harmed?	What might cause the harm?	How can the risk of harm be controlled?	Control in place?		
StaffContractorsMembers of the			LPG cylinders are sited correctly to prevent leaks. Where a mobile vehicle or trailer has a purpose-built LPG cylinder facility this is used, in accordance with the manufacturer's advice	Yes		
			Cylinders will be secured and/ or restrained so they do not topple over which could cause LPG leakage	Yes		
			Where there is no purpose-built facility, as described above, propane cylinders are sited in the open air and not inside marquees, tents or other temporary enclosures	N/A		
	• Injuries due to	LPG leak (Cylinders/Single & multiple appliances) Incomplete combustion Inadequate ventilation Contact with LPG - skin and eyes Equipment cooled by LPG vapourisation	LPG cylinders sited externally are sited on level and firm ground	N/A		
	fire and explosion Irritation to nose and throat Vomiting Dizziness Drowsiness Asphyxiation Death Carbon monoxide poisoning Cold burns		LPG cylinders sited externally are sited a minimum of 1m (horizontally) and 0.3m (vertically) from a combustible			
			LPG cylinders sited externally are caged or suitably housed to avoid 3rd party tampering (must be accessible in an emergency) are sited so they do not cause a trip hazard or obstruction	N/A		
1			LPG cylinders sited externally are sited away from vehicular traffic	N/A		
			LPG cylinders sited externally are sited so they do not interfere with public rights of way or with emergency exits or fire muster points	N/A		
			LPG cylinders sited externally are sited at ground level (not below ground, not within a basement, carport or similar) and are sited at least 2 metres away from sunken ground, gullies, drains or drainage covers	N/A		
			LPG cylinders sited externally are kept to the minimum necessary for the type and number of appliances served	N/A		
			A single LPG cylinder may be located in a marquee, tent or other enclosure, provided it only supplies a single appliance	N/A		
			Any single LPG cylinders located inside a marquee, tent or other enclosure has a maximum capacity of 19kg propane	N/A		

Who might be harmed?	In what way may they be harmed?	What might cause the harm?	How can the risk of harm be controlled?	Control in place?
fire and (Cylinc explosion & mult Irritation to nose applian and throat fire and (Cylinc and throat explosion)			Any single LPG cylinders located inside a marquee, tent or other enclosure is positioned next to the appliance but not subjected to heat from the appliance	N/A
		Any single LPG cylinders located inside a marquee, tent or other enclosure is suitably placed to allow easy access to the cylinder valve	N/A	
		Any single LPG cylinders located inside a marquee, tent or other enclosure is kept upright on a firm level hard standing	N/A	
	• LPG leak (Cylinders/Single	Any single LPG cylinders located inside a marquee, tent or other enclosure is kept away from storage of rubbish, cardboard or other flammable material	N/A	
	 Irritation to nose and throat 	& multiple appliances) Incomplete combustion Inadequate ventilation Contact with LPG - skin and eyes Equipment	Gas appliances have a flame failure device for each burner control. NOTE: There are some commercial BBQs where this is not essential provided they have been certified as 'Safe to use'	Yes
ContractorsMembers of the public	DizzinessDrowsinessAsphyxiation		Gas appliances have a CE or UKCA mark or documentation, manufacturer's instructions showing the Certificate of European Conformity	
	DeathCarbonmonoxide		Commercial grade appliances / equipment only. No domestic appliances or camping equipment will be used	Yes
	poisoning	cooled by LPG	Gas appliances protected from public interaction	Yes
	Cold burns	vapourisation	Single portable gas appliances will only be supplied with LPG via an orange hose where the hose is no more than 5 years old. An expiry date should be stamped on the hose by the manufacturer	N/A
			Single portable gas appliances will only be supplied with LPG via an orange hose where the fittings are of a clamp or crimped type. Worm drive and jubilee clips will not to be used	N/A
			Single portable gas appliances will only be supplied with	

LPG via an orange hose where the hose does not exceed

1500mm in length from appliance to regulator

N/A

Use of Liquefied			l Pe	troleum (Gas	(LF	PG)	con	tinue	d
A / 1										

Who might be harmed?	In what way may they be harmed?	What might cause the harm?	How can the risk of harm be controlled?	Control in place
 Staff Contractors Members of the public 	 Injuries due to fire and explosion Irritation to nose and throat Vomiting Dizziness Drowsiness Asphyxiation Death Carbon monoxide poisoning Cold burns LPG leak (Cylinders/Single & multiple appliances) Incomplete combustion Inadequate ventilation Contact with LPG - skin and eyes Equipment cooled by LPG vapourisation 		Single portable gas appliances will only be supplied with LPG via an orange hose where the manufacturer has pre-installed the hose and regulator using a factory swaged fitting	N/A
		(Cylinders/Single & multiple appliances) Incomplete combustion Inadequate ventilation Contact with LPG - skin and eyes Equipment cooled by LPG	Single portable gas appliances will only be supplied with LPG via an orange hose where high pressure appliance hoses will have factory/machine swaged fittings at both ends	N/A
			Multiple gas appliances are connected to a single supply gas line either by a fixed rigid pipework system (copper pipe, mild steel or stainless steel, or "Quick-safe" system or similar)	N/A
			Multiple gas appliances are fitted with individual appliance isolation valves incorporated within the installation (unless a 'Quick-safe' system or similar is fitted)	N/A
			Multiple gas appliances have OPSO (Over pressure shut off protection)	N/A
			Multiple gas appliances are able to be isolated with one action (single valve) where appliance or appliances are connected to multiple cylinders	N/A
			Multiple gas appliances have Individual isolation valves where multiple appliances are connected to a single cylinder	N/A
			Orange hose is not used for multiple appliance installations	N/A
			All appliances connected to a cylinder via a flexible hose are regularly checked for leaks and damage	N/A
			All joints and connections are leak tested by brushing with leak detection fluid prior to use, including the connections between the cylinder and the regulator	Yes
			Visual checks are made on pressure regulator or valve washers before connecting each new cylinder	Yes
		All staff using gas equipment trained in its proper use and how to carry out visual checks for obvious faults	Yes	

Assessment Type: HsRiskAssessment

Who might be	In what way may	What might cause	tinued How can the risk of harm be controlled?	Control
 Staff Contractors Members of the public 	explosion Irritation to nose and throat Vomiting Dizziness Drowsiness Asphyxiation Death Carbon monoxide poisoning Multiple appliances) Incomplete combustion Inadequate ventilation Contact with LPG - skin a eyes Equipment cooled by Li	 LPG leak (Cylinders/Single & multiple appliances) Incomplete combustion Inadequate ventilation Contact with LPG - skin and eyes 	To ensure the correct safe set up and to minimise direct contact with liquid gas which could damage eyes and skin, cylinders are changed by TRAINED STAFF ONLY	in place
			Appliances are correctly fitted by competent persons (Gas Safe registered engineer certified to work with LPG)	Yes
			Gas appliances, flues, pipework and safety devices inspected regularly by a competent Gas Safe engineer, in accordance with manufacturer's advice, to ensure they are properly maintained	Yes
			LPG used in the open e.g. in gazebos, marquees, tents, market stalls and similar temporary structures: Rear panel completely removed to create a natural path of air through cross ventilation (wind tunnel effect). Ensures an adequate supply of fresh make up air and a path for the used air to escape	N/A
			Mobile catering trailers and vehicles have a certificate of compliance to BSEN 1949:2011 issued by a Gas Safe registered engineer	Yes
			Mobile catering trailers and vehicles have current gas tightness test certificate	Yes
			Signs of frosting on cylinders or appliances are reported to Responsible person, as this may indicate a leak	Yes
			Staff are trained to avoid touching metal showing frosting, to avoid potential risk of cold burns	Yes
			Gloves and goggles worn when changing cylinders to limit	Yes

the risk of cold burns

Assessment Type: HsRiskAssessment

Use of Vehicles

Who might be harmed?	In what way may they be harmed?	What might cause the harm?	How can the risk of harm be controlled?	Control in place?
		Unsafe vehicles Unsafe driver	Vehicles are suitable for the tasks required	Yes
			Vehicles have good direct visibility when reversing. Where necessary reversing alarms fitted or banksmen provided	Yes
			Safety features such as horns, lights, reflectors and reversing lights fitted	Yes
			Vehicles have effective brakes	Yes
			Adequate seats and seat belts fitted, maintained in good working order and used	Yes
			Safe means of access and exit to the vehicle available	Yes
 Staff Contractors Members of the public 	 Major injuries 		Vehicles suitably maintained (in accordance with manufacturer's instructions) so that they are in good mechanical condition	Yes
			Where necessary, vehicles have a current MOT certificate and are properly insured	Yes
			Basic safety checks carried out before use e.g. tyres checked for correct inflation	Yes
			Brakes engaged before loading or removal of goods begins. Consider use of wheel chocks.	N/A
			Driver have current licence and experience in driving and towing i.e. competent for the task	Yes
			Training on manoeuvring and general driver safety provided and refreshed as necessary	Yes
			Drivers informed of hazards at destination site	Yes
			Loading and unloading pre-planned	N/A
			Suitable access equipment for loading/unloading provided	N/A
			All manual handling tasks risk assessed and hazard controls in place	Yes
			Safe systems of work used e.g. for coupling and uncoupling. Spot checks made.	N/A
			Shifts designed to avoid driver fatigue	N/A

Assessment Type: HsRiskAssessment

Use of electricity					
Who might be harmed?	In what way may they be harmed?	What might cause the harm?	How can the risk of harm be controlled?	Control in place?	
	Burns Eye damage Electrical shock	Unsuitable electrical supply	Ensure electrical supply systems are suitable for their intended use	Yes	
 Staff Contractors Members of the 			Where temporary supply systems, including cables, plugs, sockets and fittings are used outdoors they are suitably constructed and protected to remain safe within the operating environment e.g. protected against water penetration or mechanical damage.	Yes	
			Electrical supply system installed and/or adapted by a competent electrician i.e. NICEIC registered or similar	Yes	
			Electrical supply system checked and certified as safe for use by a competent electrician every 5 years	Yes	
			Records of inspection and certification maintained	Yes	
		system	All electrical equipment suitable for its intended use	Yes	
		Unsafe electrical supply system Unsuitable electrical equipment Unsafe electrical equipment Lack of maintenance Misuse of electrical equipment	All electrical equipment designed for commercial activities and CE or UK CA marked	Yes	
			All electrical equipment used outdoors in a situation open to the weather i.e. NOT within a mobile catering vehicle, suitably protected against adverse environmental conditions such as water, dust and heat etc	N/A	
public			Suitable protective devices such as fuses, RCDs (circuit breakers) and appropriate earthing in place	Yes	
			Staff trained to carry out visual checks of equipment, especially portable equipment before use.	Yes	
			Any damaged equipment removed from use immediately, separated out and marked as unsafe and not to be used. Equipment only allowed back into use when repaired by a competent person	Yes	
			Easily accessible isolator switches in place to allow machinery to be rapidly turned off in case of emergency. Isolator presence marked by approved safety signs stating 'Danger Mains Isolator'	N/A	
			Regular checks carried out on all electrical equipment by a competent person e.g. a qualified electrician that is NICEIC registered or similar	Yes	
			Portable equipment safety tested annually, unless handheld which is checked every 6 months	Yes	

Records of safety checks kept

Assessment Type: HsRiskAssessment

Yes

Who might be harmed?	In what way may they be harmed?	What might cause the harm?	How can the risk of harm be controlled?	Control in place?
 Staff Contractors Members of the public Burns Eye damage Electrical shock • 		 Unsuitable electrical supply system Unsafe electrical supply system 	Staff trained in safe use of electrical equipment.	Yes
	Unsuitable electrical equipment Unsafe electrical equipment Lack of maintenance Misuse of electrical equipment	Access to electrical supply systems restricted to prevent tampering/misuse	Yes	

	Mad			
Signed:		Print Name:	Thomas Mackey	
Date:	05/06/2024	Review Date:	09/05/2025	

Membership Number: 31807 (Expires: 09/05/2025) Responsible Person: Thomas Mackey

Assessment Type: HsRiskAssessment

Date of Issue: 05/06/2024 Date for re-assessment: 09/05/2025